

WHAT TO DO IF YOU HAVE AN EQUINE EMERGENCY



HIGH COUNTRY
VETERINARY SERVICES

ANYTIME DAY OR NIGHT PLEASE

CALL:

970.749.1013

DAYTIME EMERGENCY 8:30AM - 5:00PM

CALL 970.749.1013 - OFFICE STAFF WILL ANSWER, GATHER THE NECESSARY INFORMATION THEN REACH OUT TO ONE OF OUR VETS IN THE FIELD.

NIGHT/WEEKEND(AFTER HOURS) EMERGENCY

CALL 970.749.1013 - CALLS WILL BE ANSWERED BY OUR AFTER HOURS ANSWERING SERVICE.

PLEASE LEAVE YOUR PHONE LINE OPEN TO WAIT FOR A CALL BACK FROM EITHER ONE OF OUR VETS OR OUR OFFICE. WE DO OUR BEST TO GET BACK TO YOU IN A TIMELY MANNER.

YOU WILL BE ASKED IF THIS IS AN EMERGENCY; (IF YOU ARE UNSURE STILL SAY "YES" AND WE ARE HAPPY TO TALK WITH YOU TO ASSESS THIS SITUATION). ONCE OUR ON CALL SERVICE GATHERS THE NECESSARY INFORMATION THEY WILL THEN CONTACT OUR ON CALL VET.

IF OUR VETS ARE SEVERAL HOURS OUT OR OUT OF RECEPTION YOU MAY BE ASKED TO CALL A REFERRAL HOSPITAL:

- ROARING FORK EQUINE: 970.987.4757 OR**
- CSU VETERINARY TEACHING HOSPITAL: 970.297.1291**

PLEASE KEEP YOUR PHONE LINE OPEN FOR OUR VET TO CALL BACK (THIS CAN TAKE UP TO 30 MINUTES *IF* NOT ALREADY DEALING WITH ANOTHER EMERGENCY. WE DO TRY OUR BEST TO GET BACK TO YOU IN A TIMELY MANNER.

PLEASE KNOW WE CARE ABOUT YOUR ANIMALS AND THEIR WELL-BEING & UNDERSTAND EMERGENCIES ARE STRESSFUL! DUE TO THE NATURE OF OUR MOBILE SERVICE AND MOUNTAINOUS REGION WE ARE NOT ALWAYS IN RECEPTION; THIS MEANS THAT DAY OR NIGHT IT MAY TAKE OUR VETS TIME TO GET IN CONTACT WITH YOU, BUT KNOW WE WILL GET BACK TO YOU AS SOON AS WE CAN!

****PLEASE DO NOT TEXT WITH EMERGENCIES****